

Shopcam[®] Software Protection Policy

All copies of Shopcam must contain one of two copyright protection options:

1. **Site Code:** *A alphanumeric code sent to DBS and an Authorization code returned to the customer to enable the software and various modules (Mill, Lathe, 3D Sim etc).*
2. **Keylock:** *A piece of hardware attached to the USB port or parallel port to enable the software and various modules (Mill, Lathe, 3D Sim etc).*

Note: All keylocks are shipped with 'return signature required'. All orders, with terms, will be shipped without the keylock and the software enabled with a temporary authorization code. The keylock will be shipped when payment is received

Service Plan (software subscription):

Our yearly software subscription ("Subscription") covers all modules and all licensed seats at one physical location. Companies with multiple locations require a separate Subscription for each location. The Subscription consists of the following:

- Unlimited technical support (Phone and email).
- A replacement CD with the most recent software version.
- Any update documentation.
- Access to the members page (Incremental updates).
- Discounts on custom post processors, module upgrades and additional seats.

Note: Home seats are included in the Subscription and treated as an additional license.

Service duration

All new customers receive a one-year software subscription ("Subscription"), regardless of the protection plan they chose. Annually, they have the option to renew the subscription for another year. Site keys are valid for one year (plus a buffer).

Replacement Codes:

A current Subscription is required before a replacement code is issued. Any codes issued will expire when the Subscription expires (Plus a buffer)

Opting out:

If a user decides not to renew their Subscription, they have two options:

- | | |
|---|--|
| A) <i>Purchase a Keylock:</i> | The price includes the keylock and shipping. |
| B) <i>A 'one time' unlimited site code:</i> | No site codes will be issued after this. |

Note: DBS reserves the right to refuse a Subscription renewal. If a customer is refused a renewal, they may choose their 'Opting out' option.

Moving a License:

If Shopcam needs to be reinstalled on a different computer, a termination code from the old computer must be included with the site code from the new computer. This is covered under the Subscription plan.

Updating a Module:

If a new module is purchased, with the software subscription plan, a new authorization code will be issued.

If a new module is purchased, with the key-lock plan, a temporary new authorization code will be issued. The original keylock has to be returned to DBS (ship via signature required). DBS will ship the keylock (new modules enabled).